

**COURSE REGISTRATION FORM**

Full Name: \_\_\_\_\_ Your title/position: \_\_\_\_\_

Company Name: \_\_\_\_\_ Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Country: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

E-mail Address: \_\_\_\_\_ Fax No. \_\_\_\_\_

Payment of \$ \_\_\_\_\_  Purchase Order No. \_\_\_\_\_ Certified Check Or Money Order No. \_\_\_\_\_ (Payable to: Cohen & Klein Consulting, Inc.) Visa  M/C  A/E  Diners Credit Card No. \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Name of Authorized Person: \_\_\_\_\_ Transaction Date: \_\_\_\_\_

Signature of Authorized Person: Identification \_\_\_\_\_

**2010 Public and Private Sector Training Courses**  
**2010 Training Schedule (Select your locations and dates)**

<i>Course Title</i>	<i>On-Site Or In-House Training Can Be Arranged</i>	<i>Seminar Location</i>	<i>Duration Date</i>	<i>Cost</i>
1 CK 6114 Government Revenue, Tax and Debt Collection Management for Managers and Supervisors				\$1895.00
2 CK 700 Debt Collection Strategies & Techniques - for Private Sector				\$1695.00
3 CK 2000 Supervisory Management - Private and Public Sector				\$1780.00
4 CK 600 Debt Collection Management - for Private Sector				\$1895.00
5 CK 2007 Training Design and Presentation Delivery				\$1780.00
6 CK 900 Call Center & Call Center Procedures - for Private and Public Sector				\$850.00
7 CK 500 Credit and Collection Management - Commercial and Consumer Topics				\$1895.00
8 CK 1400 Human Resources Management - Prvate and Public Sector				\$1780.00
9 CK 4000 Hurricane Disaster Preparedness Management				\$1870.00
10 CK 800 Customer Service Procedures - Prvate and Public Sector				\$1780.00
11 CK 4700 Business Continuity Planning & Management				\$1780.00
12 CK 2003 Leadership & Communication Management				\$1780.00
13 CK 5100 Performance Review Management				\$1780.00
14 CK 2004 Coaching & Mentoring Management				\$1780.00
15 CK 1100 Marketing and Public Relation Management				\$1780.00
17 CK 2009 Advanced Management Strategies				\$1780.00
18 CK 5200 Call Center & Contact Center Management				\$1780.00
19 CK 2100 Project Management - Private and Public Sector				\$1780.00
20 CK 5600 Customer Service Supervision and Management				\$1780.00
21 CK 3200 Crisis Management - Private and Public Sector				\$1780.00
22 CK 6124 Government Revenue, Tax and Debt Collection Procedures for Front-Line and Back-Office Non Managers and Revenue Collection Officers				\$1695.00
23 CK 6131 Airport and Seaport Customer Service Management				\$1780.00
24 CK 5700 Business Office Writing and Communication Management				\$1780.00
25 CK 1600 Sexual Harassment Compliance Procedures				\$1680.00

(Registration Deadline is Urgent - Ten working days before selected course start date)

**COURSE REGISTRATION FORM**

Full Name: \_\_\_\_\_ Your title/position: \_\_\_\_\_

Company Name: \_\_\_\_\_ Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Country: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

E-mail Address: \_\_\_\_\_ Fax No. \_\_\_\_\_

Payment of \$ \_\_\_\_\_  Purchase Order No. \_\_\_\_\_

Certified Check Or Money Order No. \_\_\_\_\_ (Payable to: Cohen & Klein Consulting, Inc.)

Visa  M/C  A/E  Diners Credit Card No. \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Name of Authorized Person: \_\_\_\_\_ Transaction Date: \_\_\_\_\_

Signature of Authorized Person: Identification \_\_\_\_\_

**2010 Banks and Financial Institutions Training Courses  
2010 Training Schedule (Select your locations and dates)**

Course Title	On-Site Or In-House Training Can Be Arranged	Seminar Location	Duration Date	Cost
1	CK 6112 Treasury Department Management - for Managers and Supervisors			\$1780.00
2	CK 6117 Trust Department Audit of Banks and Financial Institutions			\$1780.00
3	DCK 6125 Financial Institutions Payment Systems Management			\$1200.00
4	CK 6116 Banks Main Branch Audit of Banks and Financial Institutions			\$1780.00
5	DCK 6128 ACH-Automated Clearing House Audit-For Auditors			\$1200.00
6	CK 4500 Anti-Money Laundering Compliance Procedures			\$1780.00
7	DCK 5900 Banking and Financial Services Management			\$1200.00
8	CK 6113 ACH-Automated Clearing House Management			\$1780.00
9	CK 4900 Financial Fraud Prevention & Procedures			\$1780.00
10	DCK6126 Advanced ACH-Automated Clearing House Audit			\$1200.00
11	CK 3000 Financial Risk Management			\$1780.00
12	DCK6127 Real-Time Gross Settlement Management - Banks and Financial Institutions			\$1200.00
13	DCK4600 Payments and Securities Reform Management - Banks and Financial Institutions			\$1200.00
14	CK 6119 Bank Cash and Demand Deposit Audit of Banks and Financial Institutions			\$1780.00
15	CK 6120 Branch Audit of Banks and other Financial Institutions			\$1780.00
17	CK 6118 Financial Risk Based Audit of Banks and Other Financial Institutions			\$1780.00
18	DCK 6130 Advanced Internal Audit of Banks and Other Financial Institutions			\$1275.00
19	CK 6123 Bank Oversights Requirements and Procedures			\$1780.00
20	CK 6122 IT Audit of Banks and Other Financial Institutions			\$1780.00
21	CK 6121 Bank Loans Audit and Compliance Procedures			\$1780.00
22	DCK6129 IT Requirements of Banks and Other Financial Institutions			\$1200.00

(Registration Deadline is Urgent - Ten working days before selected course start date)