

COURSE REGISTRATION FORM

Full Name: _____ Your title/position: _____

Company Name: _____ Mailing Address: _____

City: _____ State: _____ Zip: _____ Country: _____

Home Phone: _____ Work Phone: _____

E-mail Address: _____ Fax No. _____

Payment of \$ _____ Purchase Order No. _____

Certified Check Or Money Order No. _____ (Payable to: Cohen & Klein Consulting, Inc.)

Visa M/C A/E Diners Credit Card No. _____ Expiration Date: _____

Name of Authorized Person: _____ Transaction Date: _____

Signature of Authorized Person: _____ Identification _____

2011 Training Payment Schedule (Select your locations and dates)

Course Title	On-Site Or In-House Training Can Be Arranged	Seminar Location	Duration Date	Cost
1	CK 500 Credit and Collection Management			\$1895.00
2	CK 600 Debt Collection and Revenue Management for Managers			\$1895.00
3	CK 600A Revenue Management for Utility Corporations			\$1895.00
4	CK 700 Debt Collection Strategies and Techniques			\$1780.00
5	CK 700A Debt Collection Strategies for Utility Corporations			\$1780.00
6	CK 800 Customer Services, Marketing and Sales Techniques			\$1780.00
7	CK 900 Call Center and Contact Center Procedures			\$1580.00
8	CK 1100 Marketing and Public Relation Management			\$1780.00
9	CK 1400 Human Resources Management			\$1780.00
10	CK 1600 Sexual Harassment Compliance Procedures			\$1580.00
11	CK 2000 Supervisory Management Techniques			\$1780.00
12	CK 2003 Leadership and Communication Management			\$1580.00
13	CK 2004 Coaching and Mentoring Management			\$1580.00
14	CK 2007 Training Design and Presentation Deliver (Train the Trainer)			\$1780.00
15	CK 2009 Advanced Management Strategies			\$1780.00
16	CK 2100 Project Management			\$1780.00
17	CK 3000 Financial Risk Management Procedures and Supervision			\$1780.00
18	CK 4500 Anti-Money Laundering Compliance Procedures			\$1580.00
19	CK 4700 Business Continuity Planning Procedures and Management			\$1780.00
20	CK 4900 Financial Fraud Prevention & Procedures			\$1780.00
21	CK 5100 Performance Review Management (Performance Evaluation)			\$1580.00
22	CK 5200 Call Center and Contact Center Management			\$1780.00
23	CK 5600 Customer Service Management and Supervision			\$1895.00
24	CK 5600A Customer Service and Call Center Management for Utility Corporations			\$1895.00
25	CK 5700 Business Office Writing and Communication Management			\$1580.00
26	CK 6112 Treasury Department Management - for Managers and Supervisors			\$1780.00
27	CK 6113 ACH-Automated Clearing House Management			\$1780.00
28	CK 6114 Government Revenue, Tax and Debt Collection Management			\$1895.00
29	CK 6116 Banks Main Branch Audit of Banks and Financial Institutions			\$1780.00
30	CK 6117 Trust Department Audit of Banks and Financial Institutions			\$1780.00
31	CK 6118 Financial Risk Based Audit of Banks and Other Financial Institutions			\$1780.00
32	CK 6119 Bank Cash and Demand Deposit Audit of Banks and Financial Institutions			\$1780.00
33	CK 6120 Branch Audit of Banks and other Financial Institutions			\$1780.00
34	CK 6121 Bank Loans Audit and Compliance Procedures			\$1780.00
35	CK 6122 IT Audit of Banks and Other Financial Institutions			\$1780.00
36	CK 6123 Bank Oversights Requirements and Procedures			\$1780.00
37	CK 6113 ACH-Automated Clearing House Management			\$1780.00
38	CK 6125 Bank Loan Portfolio Administration and Management			\$1780.00
39	CK 6126 Bank Credit Appraisal Procedures and Management			\$1780.00
40	CK 6127 Bank Credit Risk and Compliance Management			\$1780.00
41	CK 6131 Airport and Seaport Customer Service Procedures and Management			\$1780.00
42	CK 6132 Information Security Policy Management			\$1780.00